

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### FAILURE TO MEET THE DISTRIBUTION DISINFECTANT RESIDUAL TREATMENT TECHNIQUE

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE  
ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

From December 2021 to January 2022

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West Reading Borough did not meet treatment technique requirements.

Disinfectant residual is the amount of chlorine or related disinfectant present in the pipes of the distribution system. If the amount of disinfectant is too low, organisms could grow in the pipes. We are required to maintain a minimum disinfectant residual concentration in the distribution system of at least 0.2 mg/L in the water supplied to consumers.

During the months of December and January 2021-2022                     , water samples showed a disinfectant residual concentration less than 0.2 mg/L in one samples. The standard is that the disinfectant residual cannot be under 0.2 mg/L in more than zero samples for two months in a row. As a result of this treatment technique violation, there was a risk that the water may have contained disease-causing organisms.

#### What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbial contaminants are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*

These symptoms are not caused only by organisms in your drinking water, but also by other factors. If you experience any of these symptoms, and they persist, you may want to seek medical advice.

**What does this mean?** This is not an emergency. If it had been, you would have been notified within 24 hours.

**What is being done?** We did the following to return disinfectant to an acceptable level:

We believe the residual was low at the Borough Garage due to lack of water use. We have installed a flushing device to ensure the water remains fresh in the water line for the garage. In addition, during Oct - Dec 2021, the Borough was required to sample for TTHM and HAA5. This was a new monitoring requirement and we missed it. The samples were done Feb 16, 2022.

For more information, please call Borough Hall of West Reading at 610-374-8273.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by West Reading Borough.

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